

FREQUENTLY ASKED QUESTIONS

HOW CAN I BECOME A MEMBER OF THIS HEALTH PLAN?

You only need to be a Covenant insured, complete the enrollment forms and pay the corresponding premiums

WHO CAN I ADD AS MY DEPENDENT?

Your dependent is your spouse (married or unmarried) and children/step-children, legally adopted, or children for whom you were court appointed as their guardian. Coverage is available from birth to age 26.

WILL I BE ELIGIBLE FOR SURGERIES WHEN I ENROLL?

New enrolees to the plan have to wait 6 months before being eligible for Major Medical benefits, and 9 months for Maternity.

WHAT IS THE PROCEDURE IF I NEED TO DO A SURGERY?

Ask your Physician to provide you with a Proforma stating the name of the procedure and a breakdown of the charges. Submit same to us at Covenant for confirmation of the amount payable.

HOW OFTEN CAN I HAVE MY TEETH CLEANED AT THE DENTIST?

Oral Examinations & Cleaning —once every 6 months,

WHEN CAN I CHANGE MY GLASSES AND HAVE MY EYES EXAMINED?

Eye Examination — once every 12 months, Frames — One set in 24 months, Lens—once every 12 months.

HOW LONG DO I HAVE TO SUBMIT MY CLAIM AFTER A SERVICE?

Claims must be submitted within 90 days after the service

WHAT HAPPENS IF I LOSE MY CARDS?

Advise us immediately. Swipe cards will be replaced at a cost of \$500 each and the Benefit card costs \$300 each.

We want you to succeed at living your healthiest life.

Our philosophy is to seek and provide the widest coverage for our client's insurance needs, at the most economical rates and reasonable terms.

PREMIUMS



COVENANT CORE

Member Only - \$6,784 Member + 1 - \$13,568 Family - \$19,131



COVENANT CORE PLUS

Member Only - \$12,349 Member + 1 - \$24,945 Family - \$35,070

COVENANT ADVANTAGE

Member Only - \$11,583 Member + 1 - \$23,166 Family - \$31,534

COVENANT COMPLETE

Member Only - \$16,967 Member + 1 - \$34,246 Family - \$47,718

For a cost of \$950 per month, Life, AD&D and Critical Illness coverage is available either separately or with any of the health plans.plans.

O HEAD OFFICE

• 8 Norwood Road, Kingston 5

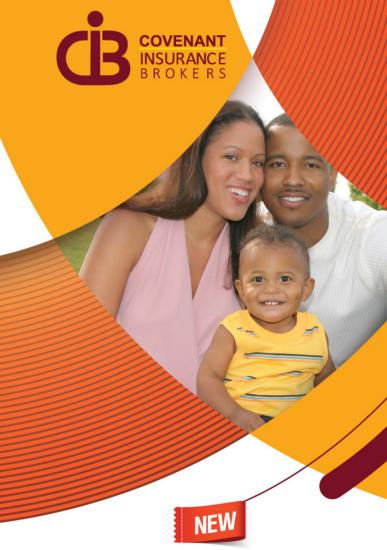
BRANCH OFFICES

- Unit #43, Winchester Business Centre, 15 Hope Rd., Kgn. 10
- Old Harbour: Unit #25, Gateway Plaza, 7 West Street, Old Harbour
- Mandeville: Unit #6, 22^A Ward Avenue, Mandeville, Manchester
- Black River: 30 North Street, Black River
- Montego Bay: Suite #3, 19 Southern Cross Business Circle Freeport, Montego Bay, St. James
- Santa Cruz: Unit #13, Manifest Plaza, Santa Cruz
- Port Antonio: 9 Harbour Street, Portland P.O. Box
- May Pen: Unit #13, 55 Manchester Avenue, May Pen

□ 876-630-1390







GROUP HEALTH INSURANCE PLAN

for C.I.B. Members

ONLY PAY FOR WHAT YOU CHOOSE WITH OUR

C.I.B. Members Health Plan!

Underwritten by Sagicor Life Jamaica Limited

BENEFITS



\$4.000

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COVENANT CORE

HOSPITAL EXPENSES + MAJOR MEDICAL

Room and Board, Per Day	\$4,000	
Miscellaneous Expense	\$20,000 + MM	
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Out Patient Miscellaneous	\$5,000 + MM
SURGERY	
Surgeon	80% of R&C
Assistant Surgeon	33% of R&C
Anesthetist	40% of R&C
Root Canal Surgery	80% of R&C
Intensive Care	Covered Under MM
Doctor's in Hospital Visits	\$2,000
Normal Delivery	\$10,000
C-Section	\$20,000
Miscarriage	\$5,000
Private Nursing	Covered under MM
Renal Dialysis/Chemotherapy/Radiotherapy	Covered under MM
Surgery Deductible	\$50,000
MAJOR MEDICAL	\$5,000,000
Deductible	\$5,000



COVENANT ADVANTAGE

ALL BENEFITS OF COVENANT CORE

PLAN (Including the following) Hearing Aid Payable Every 3 Years \$48,000 DENTAL \$35,000 **OPTICAL** \$35,000



COVENANT CORE PLUS

HOSPITAL EXPENSES + MAJOR MEDICAL

Room and Board, Per Day	\$4,000	
Miscellaneous Expense	\$20,000 + MM	
Out Patient Miscellaneous	\$5,000 + MM	

SURGERY

Surgeon	\$40,000 + MM
Assistant Surgeon	\$13,200 + MM
Anesthetist	\$16,000 + MM
Root Canal Surgery	80% of R&C
Intensive Care	Covered Under MM
Doctor's in Hospital Visits	\$2,000

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Normal Delivery	\$10,000	
C-Section	\$20,000	
Miscarriage	\$5,000	
Private Nursing	Covered Under	

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Renal Dialysis/Chemotherapy/Radiotherapy	Covered Under MM

Surgery Deductible \$50,000

DOCTOR'S VISITS

Office / Home Visits	\$1,500
Specialist Consultation Referred/Unreferred	\$2500/\$1500
Paediatric/Gynaecology/Urologist Visit	\$2,500
Dietician/ Podiatrist/ Chiropractor	\$2,500
LAB & X-RAY + MM	80% of Cost up

p to \$7,000 + MM

Specialized services - CT scan, MRI, etc., 80% of Cost

- requires pre- authorization

PRESCRIPTION DRUGS 80% of Cost up to \$7,000 + MM

\$5,000,000

MAJOR MEDICAL

Deductible \$9,000 Wellness/ Preventative \$10,000

(includes PAP Smear, Mamograms, PSA)

Room and Board, Per Day

COVENANT COMPLETE

HOSPITAL EXPENSES + MAJOR MEDICAL

Miscellaneous Expense	\$20,000 + MM	
Out Patient Miscellaneous	\$5,000 + MM	

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Miscarriage \$5.000

Private Nursing Covered Under MM Covered Under MM Renal Dialysis/Chemotherapy/Radiotherapy

Surgery Deductible \$50,000

DOCTOR'S VISITS

Office / Home Visits \$2,000

Specialist Consultation Referred/Unreferred \$3,000/\$2,000

Paediatric/Gynaecology/Urologist Visit \$3,000 Dietician/Podiatrist/ Chiropractor \$3,000

LAB & X-RAY + MM 80% of Cost up to

\$10,000 + MM Specialized services - CT scan, MRI, etc., 80% of Cost

- requires pre- authorization

PRESCRIPTION DRUGS 80% of Cost up to

\$15,000 + MM

DENTAL \$10,000 **OPTICAL** \$10,000

MAJOR MEDICAL \$5,000,000

Deductible \$9,000 Wellness/ Preventative \$10,000

(includes PAP Smear, Mamograms, PSA)